

Strengths

11 Jax Care Connect

5 Non profit Center for Independent Living

5 All the medical leaders Baptist, Mayo, Ascension, HCA, UF health, Brooks Rehab, universities and research

3 Telehealth

3 Brooks Adaptive Sports

3 UF Health Interdisciplinary

2 Transportaiton for disadvantaged

2 Mobile Care/Therapy Health Moble

2 UF health food pharmacy quarterback social services

2 free clinic expansion

2 united way /211 /Lyft/FSS

2 Insuance company free wellness programs and apps/partnerships with community organizations

2 health care system

2 Duval Leadership/Project Champions

2 Community Advocates/the people in the community with the needs

2 We care specialty care referrals

2 workforce development

1 ED Urgent Care-Hybrid

1 New possible primary options- crutial care, walmart health, lifetree Membership/self pay

1 Affordable Care Act

1 power of people

1 Expanding FQHC Sulzbacher and Agape can see anyone- Federal Funding

1 City of Jacksonville

1 River/Tourism

1 collaboration /partnerships

1 health planning council navigators

1 Community Foundation

1 JTA

Weaknesses

- 11 Health literacy- understanding how to negotiate health care system
- 11 medicaid funding/expansion-114,000 without insurance in Duval
- 8 cultural competency/sensitivity training- provider knowledge as well as inclusive environments on differing abilities and other minority groups
- 7 transportation-geography- spread out- affects access
- 6 lack of affordable housing
- 4 lack of overall loyal, trained and retained staff everywhere.
- 3 lacking knowledge of Social determinants of health
- 3 nursing shortage
- 3 Mental health resources
- 3 no shared database
- 3 Coordinated Care
- 2 PCA personal care attendants
- 2 Nutrition
- 2 lack of homeless support resouces
- 2 Physical barriers for those with disabilities
- 2 lack of procedure/best practices
- 1 lacking knowledge of disability services
- 1 lacking Money
- 1 huge neighborhood disparities
- 1 Downtown historically not vibrant
- 1 Lack of resident slots to train MDs
- 1 No taxing authority for healthcare
- 1 reality of truth is the power of the dollar

Opportunities

- 8 unable to meet the equitable dental needs of the community**
- 7 uninsured do not have access to health care**
- 7 need to improve transportation**
- 7 medicaid assignments are not close to home**
- 7 lack of knowledge about available health care resources/continuity of care**
- 7 fully fund safety net services/clinics**
- 6 specialty care for uninsured and medicaid are not meeting the needs**
- 6 Disability services and support are not meeting needs**
- 5 need to push past status quo and focus on excellence in care**
- 5 mental health needs are not being met**
- 4 fund more mobile clinics and screening**
- 4 consistent community collaboration tied in with COJ Comprehensive Plan**
- 3 treat mental health like a disease**
- 3 need to provide more support/hiring/retention for doctors in primary care**
- 2 need to market health care services to all citizens
- 2 need a partner collaboration platform
- 1 social determinants of health wrap around services are not meeting needs
- 1 school health literacy and screenings are not meeting the needs
- 1 need accessible spaces for disabled
- 1 focus more on improving health equity

Threats

10 Florida's failure to expand Medicaid

7 hidden communities in Jacksonville not being served (disabled, uninsured, ALICE pop)

4 economic/labor/cost pressure

4 organization hospital silos, duplication of services and coordination

4 healthcare and health promotion literacy

4 better partnerships between insurers and consumer through HC plans

3 imbalance of aging community

3 increase in number of elderly population (per us census)

3 lack of funding for dental

3 lack of primary care physicians (burnout, salary, etc)

3 telehealth going away- insurance

3 lack of implementation across changing leadership

3 transportation

3 political WILL connect everything

3 inability to affect changes of Social determinants of health

2 lack of data for marginalized groups

2 reliance on automation for disability access

2 accessibility

2 eligibility processes

2 access how to access

1 lack of continuity of services

1 tobacco use, environmental brown zones, poor diet

1 social media- youth and adults

1 healthy food ccess in all areas

1 education and poverty

1 inequities all types

1 funding/share of cost ratio/admin burden

1 size of the city

1 predatory insurance traps

1 education lack of ability to measure impact on Social determinants of health