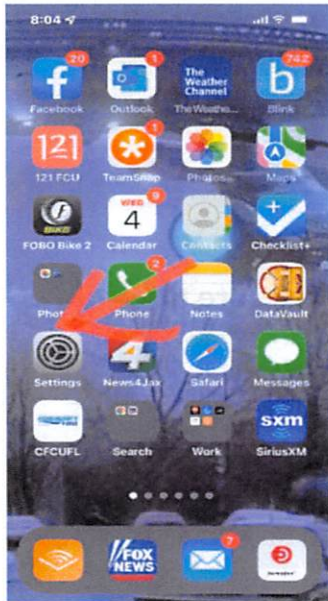


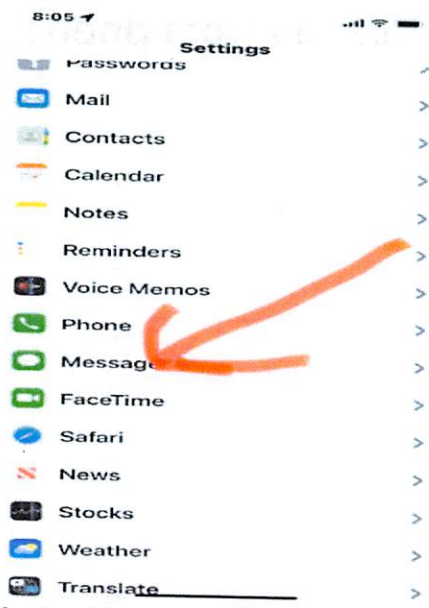
How to keep text messages from being deleted from phone:

iPhone Messages

Go to Settings,



Scroll down to Messages and tap it.



Under Message History, tap where it says Keep Messages. There are three options: 30 Days, 1 Year, and Forever: choose Forever.



Android Messages

Step 1: Open the Messages app.

1. Step 2: Touch the More button at the top-right of the screen.
2. Step 3: Select the Settings option.
3. Step 4: Tap the More settings option.
4. Step 5: Tap the button to the right of Delete old messages to turn it off.

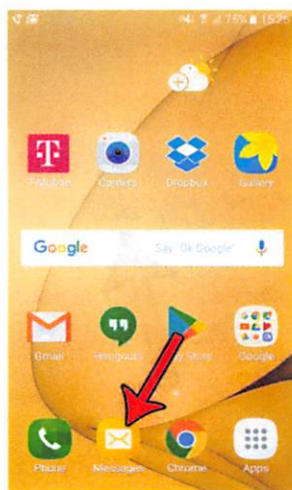
How to Turn Off the Delete Old Messages Setting on a Samsung Galaxy On5

The steps in this article were performed with a Samsung Galaxy On5 in the Android Marshmallow operating system. These steps assume that your phone is currently deleting old messages when the maximum number of text, multimedia and chat and file sharing messages has been exceeded. For reference, those maximums are:

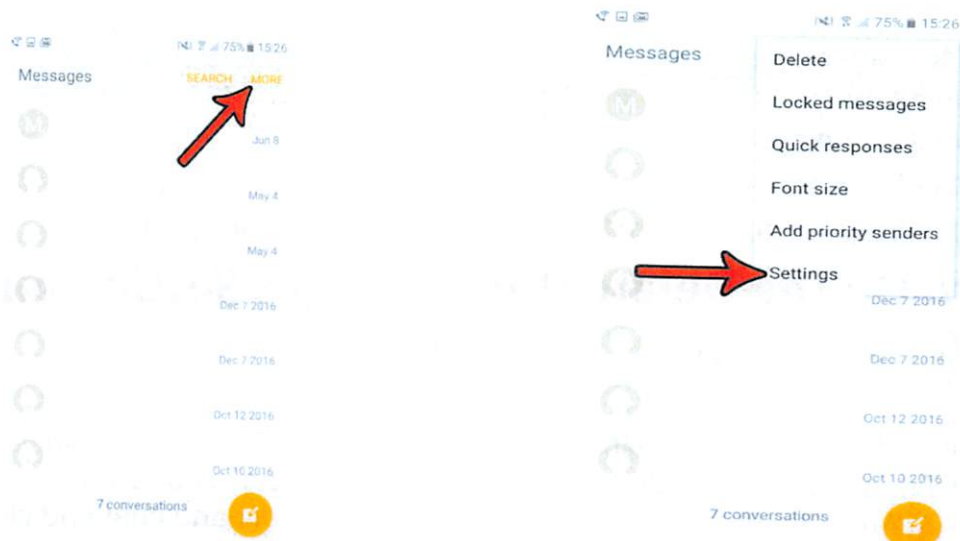
- Text message – 200
- Multimedia – 20
- File sharing and chat – 200

By turning off this setting you will stop your phone from automatically deleting these old messages.

Step 1: Open the Messages app.



Step 2: Touch the **More** button at the top-right of the screen.



Step 4: Tap the **More settings** option.

Step 5: Tap the button to the right of **Delete old messages** to turn it off.

