#### QUESTIONS FOR PARK REPRESENTATIVE—OCTOBER 24 2018 MEETING

Please describe the management structure of the Park Service.

Where does maintenance fit in? Is there a separate maintenance department?

Which positions are directly responsible for supervising individual parks?

To whom do rank-and-file maintenance workers report?

What are the maintenance positions assigned to individual parks?

What are the maintenance positions assigned to cover multiple parks?

What maintenance work is handled by the employees of other city departments?

What maintenance work is handled by outside contractors?

How are decisions made about using contractors instead of inhouse services?

Which maintenance items are performed periodically?

How are the intervals for such maintenance established?

Which items are handled by outside contractors?

How and to whom are maintenance problems reported?

What records are kept on the status and resolution of reported problems?

What are the time limits and other standards, if any, that have been established for the resolution of problems?

Are periodic inspections made of each individual park?

If so, by whom, how often, and what is covered?

Have maintenance standards and policies been established for periodic maintenance, repair/replacement of equipment, and handling of unneeded/obsolete structures?

If there are such standards, what are they and how are they enforced?

Is there a program for repurposing unneeded buildings/structures/equipment?

If so, please describe in detail.

## QUESTIONS FOR PARK REPRESENTATIVE—OCTOBER 24 2018 MEETING

## Please describe the management structure of the Park Service.

- The Department is Directed by the Director of Parks, Recreation and Community Services.
- The Department has [6] Divisions, each with a Division Chief:
  - Natural Marine and Resources
  - Recreation and Community Programming
  - Senior Services
  - Disabled Services
  - Social Services
  - UF Extension Office

## Where does maintenance fit in? Is there a separate maintenance department?

 Parks Maintenance is overseen by the Chiefs of 1) Recreation and Community Services and 2) Natural Marine Resources. Each Chief has managers or superintendents in place that supervise various elements of parks maintenance.

# Which positions are directly responsible for supervising individual parks?

 The Parks District Maintenance Supervisors are responsible for the parks in their respective districts (see maps), with each park being assigned a Grounds Maintenance Working Foreman who performs the maintenance at each park assigned, along with their crew.

## To whom do rank-and-file maintenance workers report?

• They report the Parks District Maintenance Supervisors who report to the Parks District Manager, who reports to the Chief of Recreation and Community Services.

#### What are the maintenance positions assigned to individual parks?

• The individual parks have a Grounds Maintenance Working Foreman, Maintenance Workers I & II's and Maintenance Helpers assigned.

#### What are the maintenance positions assigned to cover multiple parks?

 Each Crew as described above has several parks assigned. Each Crew is responsible for 15-25 parks.

# What maintenance work is handled by the employees of other city departments?

- Public Works\Public Buildings provides some maintenance in parks
  - o Drain Fields and Sewer
  - Some Electrical
  - o Some Plumbing
  - O Various Building Repairs (doors, windows, roofs, elevators)

# What maintenance work is handled by outside contractors?

To name a few

- Mowing of common areas of parks
- Tree Trimming
- Fence Repairs
- Playground Mulch installation
- Playground repairs
- Some painting
- Large Electrical Repairs
- All Pool Repairs
- Concrete and Asphalt Repairs

# How are decisions made about using contractors instead of inhouse services?

- Degree of difficulty of repair
- Length of time to complete for in house vs contractor
- Equipment levels beyond what is available for a specific job
- Building and\or other regulations

#### Which maintenance items are performed periodically?

Various Items - To name a few

- Ballfield Lighting Replacements
- Playground Mulch installations
- Replacement of Playground structures or apparatus'
- Tree Trimming
- Mowing
- Painting
- Roof Replacements
- · Tennis and Basketball Court Resurfacing
- Clay Tennis Court Renovations

#### How are the intervals for such maintenance established?

- Growing Patterns\Rates
- Expected life of Materials
- Actual life of Materials used

## Which items are handled by outside contractors?

- Mowing of common areas of parks
- Tree Trimming
- Fence Repairs
- Playground Mulch installation
- Playground repairs
- Some painting
- Large Electrical Repairs
- · Large Pool Repairs
- Concrete and Asphalt Repairs
- Various Building Repairs (doors, windows, roofs, elevators)
- Tennis and Basketball Court Resurfacing
- Clay Tennis Court Renovations

## How and to whom are maintenance problems reported?

- Grounds maintenance working foremen perform informal inspections during each visit
  as well as a monthly park inspection. Issues are reported to the Parks District
  Maintenance Supervisor. They would review and submit a request to one of the trades
  groups or to the Parks District Manager if the work would require a contractor to
  perform.
- Issues are also reported by citizens through the CARE system.

## What records are kept on the status and resolution of reported problems?

 All trades issues are entered into CARE for tracking. Other issues that are resolved by District Maintenance Staff are tracked and monitored by the Parks District Maintenance Supervisors.

# What are the time limits and other standards, if any, that have been established for the resolution of problems?

Completion Time Repairs are rated in 5 categories:

- 1. Immediate (24 hours)
- 2. > 1 week
- 3. 2 4 weeks
- 4. 30-90 days
- 5. 90 120 days
- 6. > 120 days

#### Are periodic inspections made of each individual park?

Yes - Monthly

#### If so, by whom, how often, and what is covered?

Grounds maintenance working foremen perform informal inspections during each visit as well as a monthly park inspection. Issues are reported to the Parks District Maintenance Supervisor.

# Have maintenance standards and policies been established for periodic maintenance, repair/replacement of equipment, and handling of unneeded/obsolete structures?

- Yes, the Department uses a Mode system that provides standards of how often certain items are performed at each park based on the classification of the park.
  - Mode 1 for High Use Parks (Regional and Specialty Parks)
  - Mode 2 Moderate Use Parks (Neighborhood and Community Parks)
  - Mode 3 Low Use Parks (Passive and Pocket Parks)
- In regards to repair\replacement of structures -
  - Repairs are performed on an as needed basis
  - Replacements are performed upon the structure reaching its life expectancy

#### If there are such standards, what are they and how are they enforced?

- Each type of equipment\structure has a life expectancy.
- Examples:
  - Playgrounds 20 years
  - o Picnic Shelters 20-30 years
  - O Shade Sail structures 5-10 years for shades, 15-20 years for frames
- Replacement recommendations are provided upon inspection and periodic evaluations performed by staff.

## Is there a program for repurposing unneeded buildings/structures/equipment?

#### If so, please describe in detail.

- Repurposing is performed on an as needed basis.
- A recent example is when the playground at Boone Park South was replaced, the usable pieces of equipment were salvaged to be re-used in other playgrounds. The dome was relocated to Boone Park North and the Silver Slide will be repurposed in the new playground being installed at Murray Hill Four Corners Park.

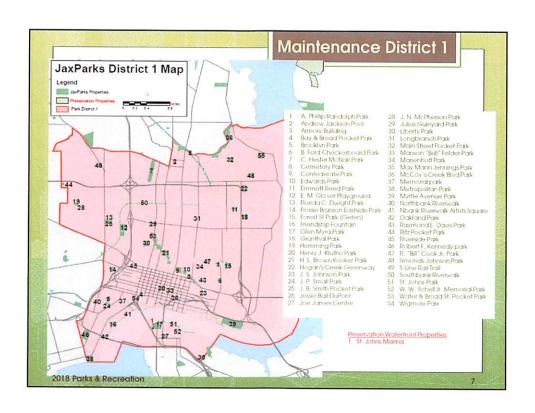
,	ties and Public Spaces Maintained:
405	Number of Parks
36,811	Total Acres Managed by Parks Dept.
207	Acres of Bermuda Turf Mowed
103	Football / Soccer Fields
248	Baseball / Softball Fields
195	Playgrounds
209	Miles of Walking Trail
183	Tennis Courts
96	Basketball Courts
290	Picnic Shelters / Pavilions
57	Community Centers
25	Boat Ramps
35	Swimming Pools

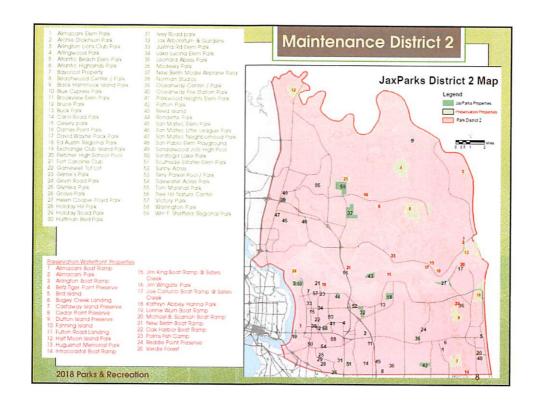
137	Total Parks Maintenance Staff
114	Maintenance Team Members
	Tradesmen
4	Electricians
4	Plumbers
5	Special Project Maintenance
3	Carpenters
, 7	Pool Mechanics
	70.00

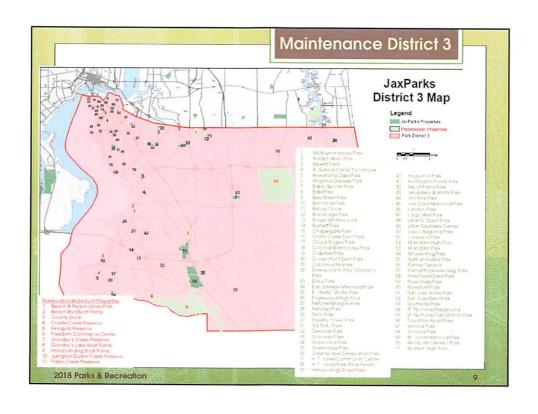
Mode 1- Green: Mo	OST INTENSIVE LEVEL OF MAINTENANCE DUE TO HIGH USE AND DEMAI	
arameters:		
Park Types:	Regional & Specialty Parks	
5 Days	Average Maintenance Visits Per Week	
Weekly (Bi-Weekly in Winter)	Mowing Bermuda Athletic Fields	
5 Treatments	Bermuda Turf Fertilization Per Year	
5 Days	Trash Removal & Litter Pick Up	
Annually	Tree Trimming	
Weekly	Irrigation Systems Testing	
Quarterly	Pressure Wash Playground Equipment / Pavilions	

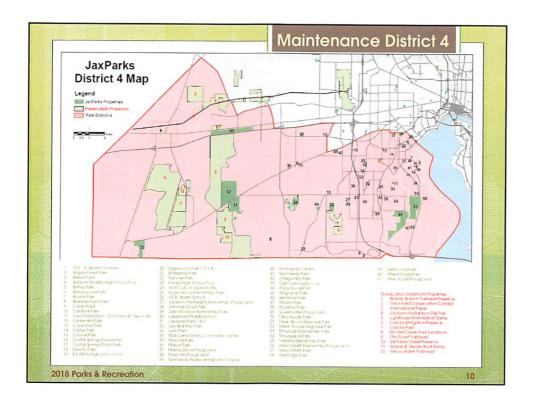
Mode 2 - Yellow:	APPROPRIATE LEVEL OF MAINTENANCE FOR MODERATE USE AND DEMAND		
arameters:			
Park Types:	Neighborhood & Community Parks		
3 Days	Average Maintenance Visits Per Week		
Weekly (Bi-Weekly in Winter)	Mowing Bermuda Athletic Fields		
5 Treatments	Bermuda Turf Fertilization Per Year		
3 Days	Trash Removal & Litter Pick Up		
Annually	Tree Trimming		
Bi-Weekly	Irrigation Systems Testing		
Twice Yearly	Pressure Wash Playground Equipment / Pavilio		

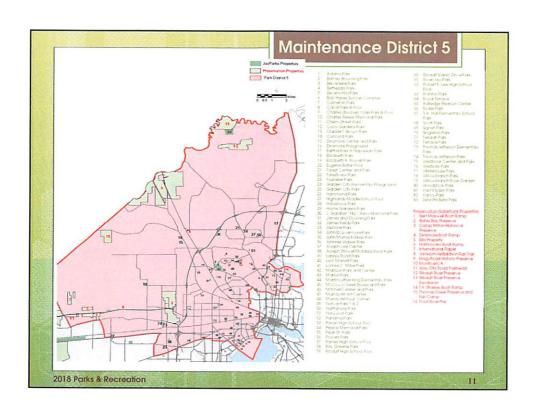
Park Types:	Passive & Pocket Parks
1 Days	Average Maintenance Visits Per Week
1 Day	Trash Removal and Litter Pick Up
Annually	Tree Trimming
Annually	Pressure Wash Amenities











#### JaxParks Amenity Catalog Pricing

	Tier 1 Amenites [Up to \$100,000]	Recognition Term (Years)	Plaque Size	Total Cost
	Grill	10	2"x 4"	\$2,000
	Loop-Style Bike Rack	10	2"x 4"	\$2,250
	Trash Receptacle	10	2"x 4"	\$2,250
	Park Bench	10	2"x 4"	\$3,000
	Legacy Landscaping (30 Gal Tree)	10	2"x 4"	\$3,000
000	Picnic Table	10	2"x 4"	\$3,500
Tier 1 Amenities - Up To \$100,000	Drinking Fountain	10	2"x 4"	\$5,500
Jp To	Kiosks	10	4"x 8"	\$16,500
ties - L	Bleachers	10	4"x 8"	\$17,500
\meni	Shade Structures	10	4"x 8"	\$17,500
ier 1,4	Scoreboard	10	4"x 8"	\$28,500
	Pavilion (small)	15	4"x 8"	\$28,500
	Batting Cages	10	4"x 8"	\$34,500
	Basketball Court	10	4"x 8"	\$45,000
	Pavilion (large)	10	4"x 8"	\$56,000
	Playground Equipment (small)	10	4"x 8"	\$95,000

Tier 2 Amenity [\$100,000 and Larger]	Recognition Term (Years)	Plaque Size	Total Cost
Playground Equipment (large)	\$10	TBD	\$200,000
Baseball / Softball Field	\$10	TBD	\$280,000
Restrooms*	\$10	TBD	\$355,000
Large Sports Field	\$10	TBD	\$480,000
Concession / Restroom / Scorebox*	\$10	TBD	\$555,000
Community Center	\$10	TBD	\$1,110,000
Tennis Complex	\$10	TBD	\$2,220,000

asses	Tier 3 Amenities Adult/Youth Programming	Number of Classes / Events	Recognition Opportunities	Total Cost
	Adult - [Zumba, Yoga, Line Dancing]*	6	Marketing Materials	\$1,500
sa	Youth - Tae Kwon Do*	6	Marketing Materials	\$1,500
Classes	Youth - Hydroponic Growing Systems	6	Marketing Materials	\$1,500
*Weekly	Youth - Gardening Program *	6	Marketing Materials	\$2,000
**	Youth - After School Field Trips (per trip)	1	Marketing Materials	\$2,000
	Youth - After School STEM Club *	6	Marketing Materials	\$3,000
	Youth - Movie in the Park (per movie)	1	Marketing Materials	\$4,000
	Swim Lessons *	8	Marketing Materials	\$5,500