



FCS
FIRST COAST SECURITY



Background

- 2006: FCS began providing security services for the City of Jacksonville (COJ).
- Currently, the COJ contract is a piggyback contract to the JEA contract. Initially, 5 of the city's parks were included.
- 2017: The Parks Department was awarded additional funds, and FCS was asked to provide security to 22 additional parks and community centers for a total of 26 parks and community centers, plus 8 seasonal pools.
- FCS provides armed and unarmed security services with both foot and vehicle patrols.
- FCS security officers make park and recreation areas more secure and safer. FCS officers look for patrons sleeping on park benches and/or panhandling, and they also look for obstructed walkways, unmarked potholes or wash-outs, swimmers or divers, pedestrians in planted areas, and consumption of alcoholic beverages on park property.

Communications

All patrolling officers are provided with a radio. FCS dispatch is located in a command center at City Hall and is monitored by FCS security officers.

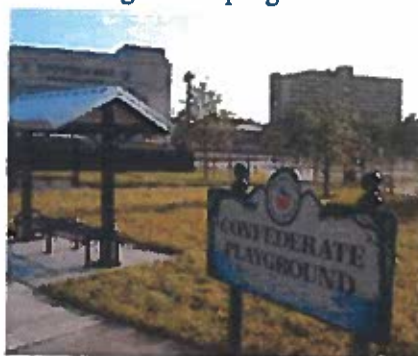
Jacksonville Small & Emerging Business (JSEB)

First Coast Security has partnered with EBS Security, Inc. since 2012, where EBS Security, Inc. is a subcontractor. EBS Security, Inc. is a Jacksonville Small & Emerging Business and currently is the subcontractor providing security services for Metropolitan Park.

Benefits

There are many benefits to the City of Jacksonville for having roving foot and vehicle patrols. Security officers are able to identify and react when confronted with patrons who may be sleeping/camping, panhandling, loitering, or trespassing. If there is a need to contact the Sheriff's office, the security patrols can identify the need and take care of any issue at hand.

In the short time that FCS has been patrolling the additional 22 parks, officers have identified that at least 30 patrons found sleeping on the Northbank have been relocated and are no longer sleeping there.





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Growth Potential for Security at Jacksonville Parks

- FCS currently ends patrols at most of the parks an hour before park closing, but we have the ability to also provide security until closing. We can lock the gates (in the parks with gates) at closing time and unlock them the next morning.
- FCS can expand our current patrols to provide security services covering all parks 24 hours per day and to more of the 337 total parks in the Jacksonville area.
- FCS utilizes a proprietary technology-based application that could be used with the officers patrolling the parks and recreation centers. The application records daily post inspections ensuring that officers are carrying out their duties properly. Inspection data can be input in real time from a contract assigned iPad. The application also manages the flow of corrective action data, and this data can be shared in real time and can generate customized reports. The software can benefit the Parks and Recreation department by allowing officers to document their daily activities and patrol rounds as well as providing necessary incident reporting including photos.

Future Security Enhancements

- FCS can provide specialized training specific to parks and recreation
- FCS can leverage alternative technology by using, for example, segway vehicles
- FCS can suggest a shared communications system with the Jacksonville Sheriff's Office
- FCS can recommend an alternative uniform appearance specific for the parks and recreation security officers



First Coast Security provides security services to the following parks and recreation centers:

- Kathryn Abbey Hanna Park (unarmed)
Monday - Friday 4 a.m. - 8 a.m.
Gate for Base traffic
Monday - Sunday 7 p.m. - 11 p.m.
Gate
Monday - Sunday 7:30 a.m. - 3:30 a.m. Vehicle Patrol
- Confederate Park & Dog Park (armed)
Monday - Sunday 2 p.m. - 10 p.m.
- Metropolitan Park (Subcontracted to EBS Security, Inc.) (unarmed)
Monday - Sunday 9 p.m. - 5 a.m.
- Mary Gibbs Community Center (armed)
Monday - Friday 5 p.m. - 9 p.m.
Saturday 9 a.m. - 6 p.m.
- Kennedy Community Center (armed)
Monday - Friday 1 p.m. - 9 p.m.
Saturday 10 a.m. - 6 p.m.
- Northbank Riverwalk Foot Patrol (armed)
Monday - Saturday 6 a.m. - 10 a.m. / 5 p.m. - 10 p.m.
Sunday 1 p.m. - 5 p.m.
- Southbank Riverwalk Foot Patrol (armed)
Monday - Saturday 6 a.m. - 10 a.m. / 5 p.m. - 9 p.m.
Sunday 1 p.m. - 5 p.m.
- Northside Loop Vehicle Patrol (armed)
Monday - Saturday 5 p.m. - 9 p.m.
Patrolling the following parks:
Lonnie Miller Park
Yancy Park
Simond Johnson Park
Charles Clark Park
Bob Hayes / Legends
- Arlington Loop Vehicle Patrol (armed)
Monday - Saturday 5 p.m. - 9 p.m.
Patrolling the following parks:
Bruce Park
Blue Cypress Park
Justina Road Elementary Park
Arlington Lions Boat Ramp
Victory Park
- Urban Core Loop Vehicle Patrol (armed)
Monday - Saturday 5 p.m. - 9 p.m.
Patrolling the following parks:
Henry Klutho Park
JP Small Park
Emmett Reed
Grunthal Park
Julius Guinyard Park
John McPherson

