

Agenda

Stand Up for Your Neighborhoods

December 3, 2014

10 a.m.

Lynwood Roberts Room

Note about Parking: Those parked in the Library Parking garage can have parking validated at the end of the meeting. See Dan Macdonald by the door.

Committee: E Denise Lee, Chair; Council Member Jim Love; Council Member Bill Gulliford; Council Member John Crescimbeni, Council Member Bill Bishop, Council Member Greg Anderson, and Council Member Warren Jones.

Call to order

Approve minutes from October 29 meeting.

Old Business:

- Report from the Housing Division regarding the Registry determining the actual amount in the fund and how much can be spent. Can it be a current funding source for blight efforts? – Elaine Spencer
- Historic Structures Subcommittee - Warren Jones Chair.
- Report on a written procedure to address garbage collections and illegal dumping penalties – Jeff Foster
- Blight problems at the Palm Terrace Apartments – Rosalynn Crymes, property manager

New Business

None

Public Comment and Blight Complaints

30 minutes will be allotted at end of meeting.

Adjourn



OFFICE OF THE CITY COUNCIL

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JACKSONVILLE, FLORIDA 32202

STAND UP FOR YOUR NEIGHBORHOODS SUBCOMMITTEE MEETING MINUTES

November 13, 2014
10:00 a.m.

City Hall
117 W. Duval St., 1st Floor
Lynwood Roberts Room

Attendance: Council Members Denise Lee (Chair), John Crescimbeni, Warren Jones

Excused: Council Members Greg Anderson, Bill Bishop, Bill Gulliford, Jim Love

Also: Chief Pat Ivey – Jacksonville Sheriff's Office; Kimberly Scott – Regulatory Compliance; Robert Campbell – Council Auditor's Office; Elaine Spencer – Housing & Community Development; Paige Johnston and Cherry Shaw – Office of General Counsel Office; Melissa Long – Environmental Quality Division; Jeff Foster – Solid Waste; Dave McDaniel and John Pappas – Public Works; Robert Prado – Municipal Code Compliance; Dan Macdonald – ECA; Yvonne P. Mitchell – Council Research Division

See attached sign-in sheet for additional attendees.

Council Member Lee called the meeting to order at 10:15 a.m. The meeting began with introductions from the committee and attendees. It was announced that anyone parked in the Library Parking Garage could have ticket validated at the end of the meeting.

Minutes

The minutes were received as information due to the lack of a quorum.

Discussion of status at property at 13th Street and Moncrief – Pat Ivey and Cherry Shaw

Chief Ivey reported the perimeter intelligence data did not show direct relation of the corner store to actual criminal activity. The owner has been approached several times regarding cooperating with JSO to improve the immediate area of the store which he has never followed up. JSO is continuously gathering information from police service calls.

Ms. Shaw stated the process for foreclosures is underway and legislation is being drafted for introduction to the full Council. The property has outstanding incumbencies that must be handled accordingly. Information is still being gathered in preparation for submitting an injunction. Ms. Shaw stated that witnesses will be called to testify regarding the property being a public nuisance.

Presentation of illegal dumping areas throughout the City and Camera placement – Pat Ivey

Chief Ivey stated that the CARE system data along with other reporting systems to determine the top ten locations for illegal dump sites. The cameras will rotate as areas are cleaned up. JSO now has Community Par Response Teams in each zone to assist in non-typical police calls for service including monitoring for illegal dumping. The teams will assist with handling the underlying issues to provide resolutions. Chief Ivey presented a map to the committee with the current ten illegal dumping sites as it relates to the new process. He commented there is discussion with State Attorney's Office for a designated attorney to handle illegal dumping cases. The penalty for illegal dumping depends on various circumstances such as whether the dumping was on a protected site, private property, commercial vendor, etc.

CM Lee requested that Chief Ivey and Jeff Foster confer to ensure that the data utilized by Solid Waste and JSO coincides to generate the most accurate top ten dumping sites. In response to a question, Chief Ivey stated that private surveillance recordings can be used for evidentiary purposes. CM Crescimbeni was appointed to lead the illegal dumping sub-committee.

In response to a complaint about tennis courts at 5th Street & Perry Street, Mr. Daryl Joseph was requested to follow up.

Crime statistics maps – Pat Ivey

Chief Ivey reviewed a detail statistical map of Zone 5 via a power point slides. There was discussion regarding the various types of crime and dissolution of case. He explained that vetting certain information has the potential of negatively impacting a case. Chief Ivey will present a report on all six zones over the next several meetings. The information will cover the statistics of aggravated battery and general offenses.

Chief Ivey displayed a map covering City-wide violent "hot spots" over the last 90 days. A hot spot is defined as an area with multiple concentrations of violent incidences. The maps shown are used to assist with gathering resources for JSO. Additional statistics were provided for top burglary areas per zones. Chief Ivey showed a rap video that highlights some local youth and displays an element of retaliation. The video was recently shown at a neighborhood community meeting with varying opinions. The video is on YouTube.

Map of Neighborhood Organizations – Calvin Burney and Elaine Spencer

Mr. Burney showed a map which displayed the all the organizations that are registered throughout each Council District. Based on the map, most organized neighborhoods have the least criminal activity. It was suggested that more resources are needed in developing a plan to assist citizens with organizing their neighborhoods. There was discussion regarding difficulty in engaging residents that are renters vs. homeowners. Mr. Burney will provide an electronic form of the map and a larger legend for the next meeting. Ms. Karen Bowling will lead this subcommittee.

CM Lee requested a letter be sent to all CDCs and request their attendance at the next meeting. The letter is expected to be mailed by Friday, November 14th. Ms. Bowling will follow up with CM Lee to confirm the meeting date.

Items for Next Agenda

Assignment from JSO
Assignment from Neighborhoods
Presentation from HabiJax

Abandoned Homes Legislation (non-historic) – Warren Jones

CM Jones reported the draft legislation is being finalized to be present to the committee for review and approval at the next meeting. The Clerk of Courts Association is seeking to have the length of time a property is on lands available reduced from three years which is established by state statute. There was discussion regarding the implementation of a process of exempt structures to be mothballed and funding sources. Ms. Shaw explained the legislation has been introduced to Council but has been deferred. The pending draft will be a substitute.

Public Comment

Mr. Tutwiler expressed the importance of engaging the people in the community as well as improving the product in order to change the direction of the neighborhood.

Mr. Ysryl commented that the focus should be on economic development and job training for youth to be good taxpaying citizens.

Mr. Small stated there needs to be more investment back into the security of the City with more police officers because of the crime.

Ms. Thomas requested that Ft. Caroline Club Estates South is added to the neighborhood map. Additionally, she stated that Mayor Brown needs make a statement on television an appeal to the citizens to stop the crime and actions that need to be taken. Ms. Thomas offered a suggestion to create legislation to deal with high density complexes in those "hot spots".

Ms. Gregory read emails regarding her concerns for the lack of attention to her complaints about the vacant residence next to her property. The emails were sent to Mr. Macdonald and Ms. Erica Bennett.

Ms. McCastler commented that too many youth access to weapons and inquired about gun buy backs.

Ms. Thompkins expressed her concern about the removal of the police officer in park; and water contamination issues in the neighborhood.

Bishop Johnson stated it was important for the CDCs to take a more active role in the communities. He explained that more resources are needed for CDCs and removal of restraints to maximize the ability of these organizations.

Ms. Hightower shared information regarding criminal activity and concern for neighbors on Stewart Street. She believes more officers are needed; however, they must be more proactive in addressing individuals standing on the corners and sidewalks.

There being no further business, the meeting was adjourned at 1:01 p.m.

Yvonne P. Mitchell, Council Research Division (904) 630-1679
Posted 11.17.14 7:00p.m.

Illegal Dumping: Identification and Resolution Process

Jeff Foster

Chief of Solid Waste Division

12-03-2014

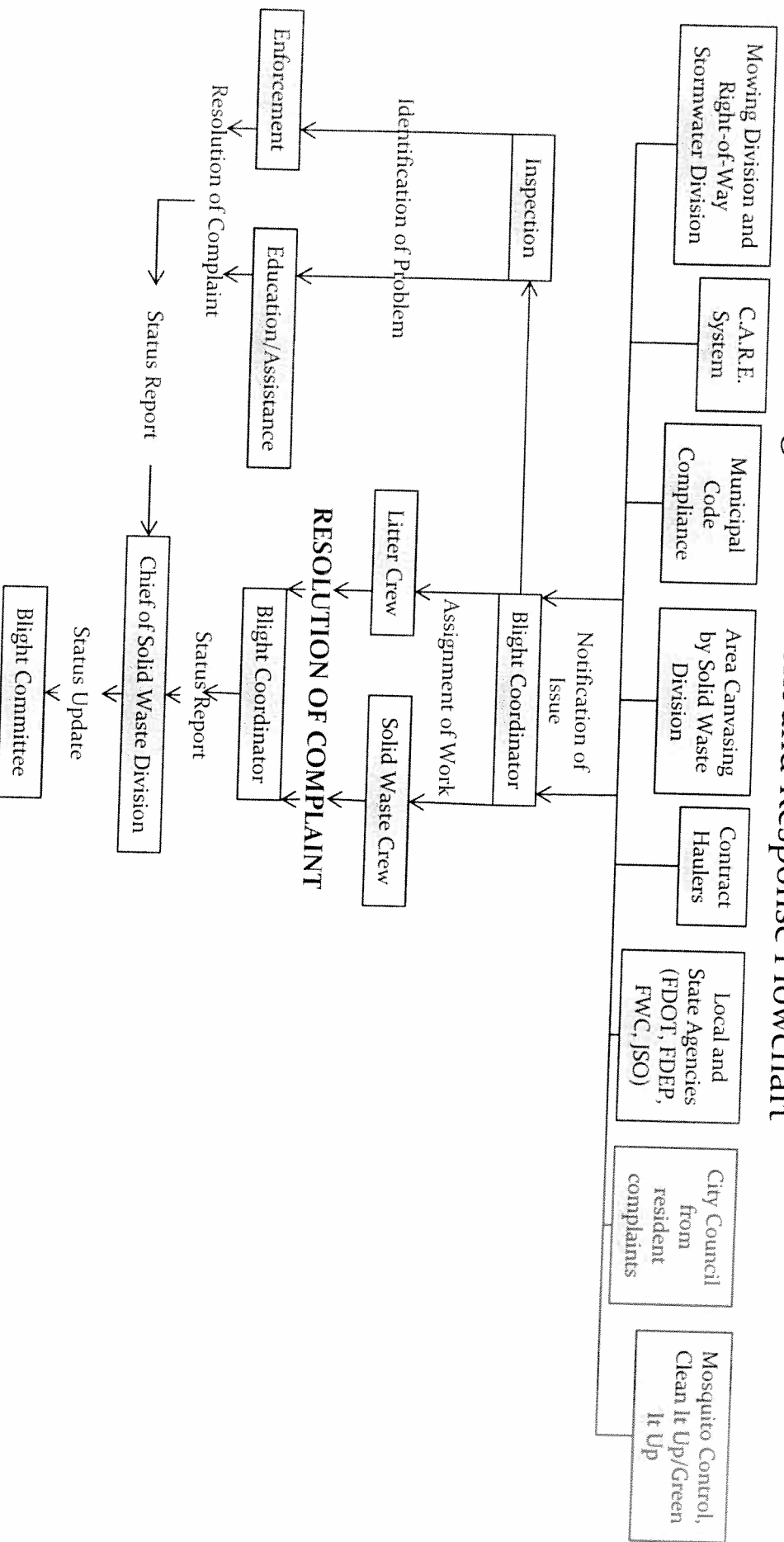


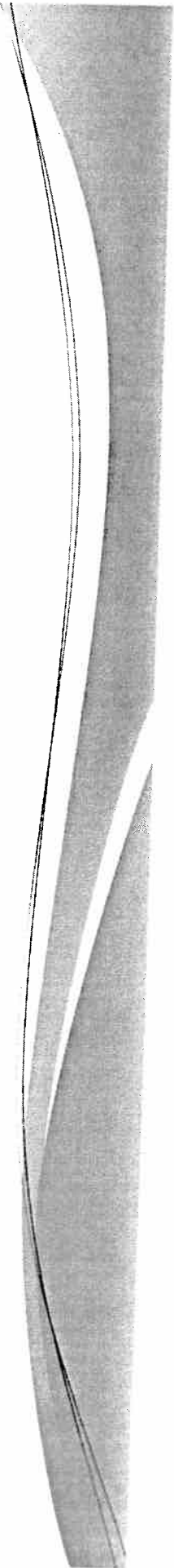
Identification & Notification

- Opportunities for Identifying Blight
 - Public Works Staff
 - DPW Garbage Collection Crews/Supervisors (SWD)
 - DPW R/W Mowing Crews/Inspectors (MLMD)
 - DPW R/W Maintenance Crews/Inspectors (RW/SWMD)
 - DPW Contractors
 - Garbage Collections (Franchise Contractors)
 - R/W, Parks & Private Property Mowing (Contractors)
 - Public
 - Others (Council Members, Other City Agencies, FDOT, FDEP, JTA, etc.)
- Process of Notification
 - Public Works' Staff
 - Truck Driver's Log
 - Supervisor's Log
 - Compliance Officer's Log
 - Franchise Investigator's Log
 - Blight Technician's Log
 - DPW Contractors
 - Daily Form Submittal
 - Public
 - C.A.R.E.
 - New Blight App
 - Others
 - C.A.R.E.
 - New Blight App
 - Direct Communication

How it is supposed to work...

Blight Assessment and Response Flowchart





Process of Notification

- Input of blight, illegal dumping, or waste tires from Identification Process stakeholders to Blight Coordinator
- The Blight Coordinator is notified of the location of the blight items scheduled to be collected or evaluated from the Department of Public Works (DPW) Staff, DPW Contractors, the Public, and from the other interested sister agencies and organizations
- The remaining Process of Notification is dependent on whether or not the Materials are at Recognized or Non-Recognized Set Out Areas

Process of Notification: Materials at Recognized Set Out Areas

- The Blight Coordinator reviews collection schedules for service days for the noted items.
- All noted items that are scheduled to be picked up that service day or the next service day are held for evaluation of completed collection after the contract or the ordinance time period has passed.
- All noted items that are past due are given to the Compliance Officers and Franchise Investigators for evaluation of liquidated damages.
- Past due items within the COJ service area are given to the Supervisor and Superintendent for evaluation of disciplinary action(s).
- Past due items within the COJ service area are evaluated by the residential Supervisor and Superintendent for assets needed for collection. If additional equipment or man-power resources are needed, the Supervisor or Superintendent notifies the Blight Coordinator who places the item/location on the collection list.
- Once the material has been collected by the Blight team or the residential collection crews (Wednesday only with 12 inmates and 3 drivers), the item/location is forwarded by those two stakeholders to the Blight Coordinator for removal from the list with the date that it was collected.

Process of Notification: Materials at Non-Recognized Set Out Areas

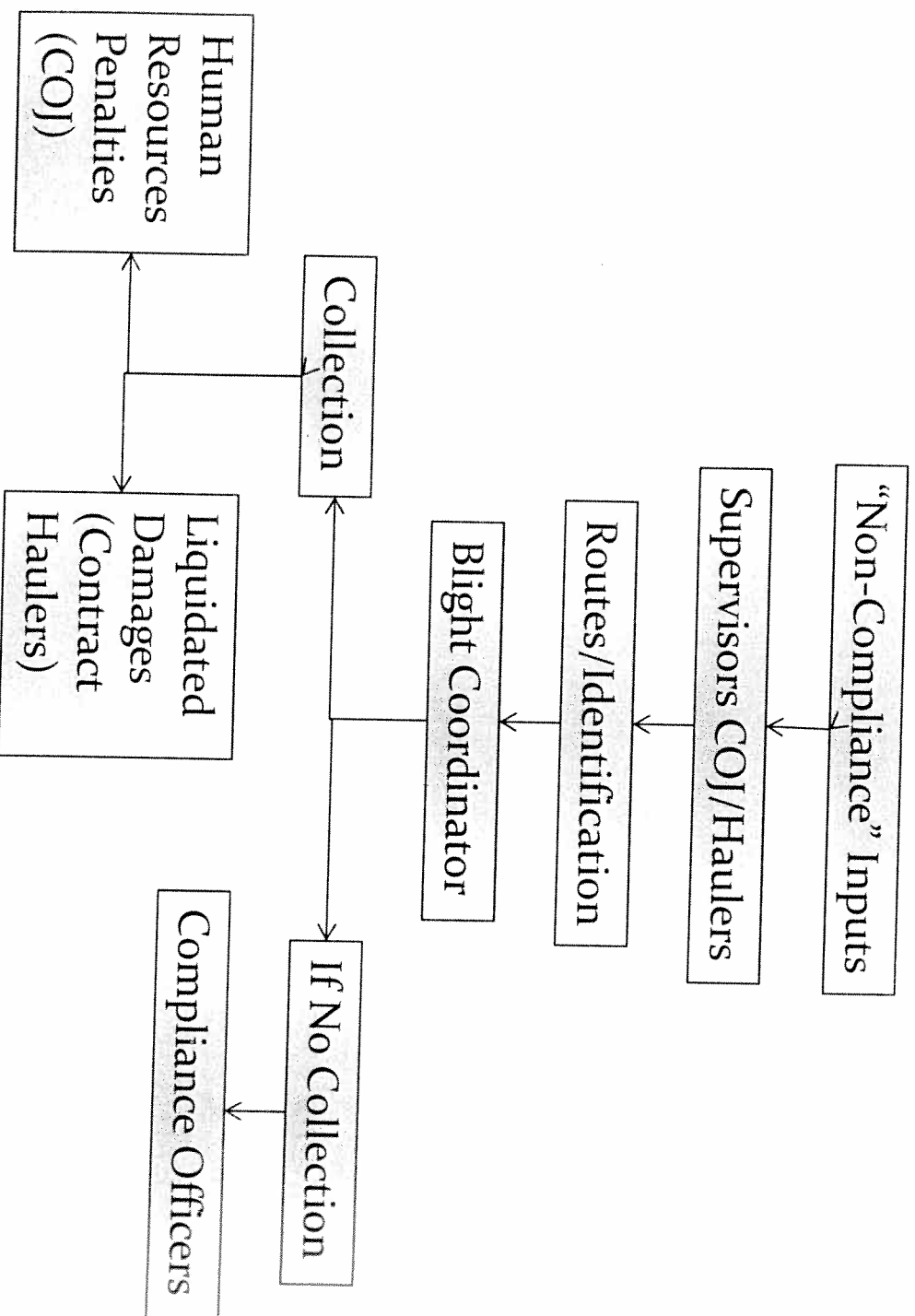
- The Blight Coordinator reviews collection schedules for service days for the noted items.
- After the collection time contained within the hauler contracts or the time period contained within the ordinance has passed, the Blight Coordinator will review the daily tagging list produced by the haulers.
- For noted items that are not listed on the tagging list, the Blight Coordinator will forward the list to the Compliance Officers and Franchise Investigators for evaluation of applicable LDs.
- For noted items that are on the tagging list, the Compliance Officer/Franchise Investigators will monitor the locations to ensure collection within the contract or ordinance time period, and will apply LDs for non-performance after the time period has passed.
- Compliance Officers/Franchise Investigators will continue to monitor the locations until collection and apply daily LDs as applicable until collection.
- Contract performance will be measured using C.A.R.E. issues and LDs for rating of contract performance for submittal to the TEU committee monthly.



Process of Notification

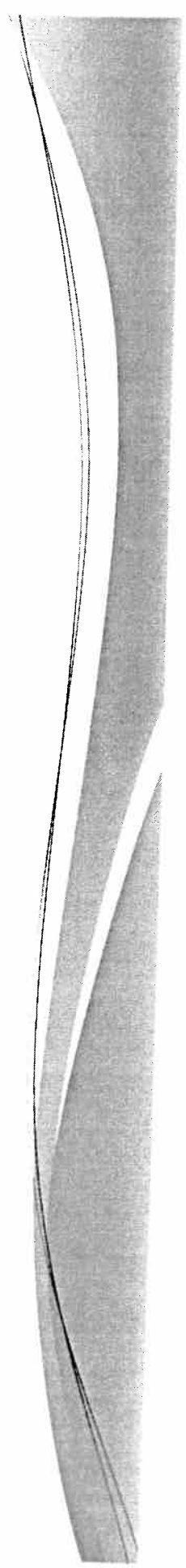
- The Blight Coordinator will prepare the monthly TEU Report which will include the following:
 - Total Number of Noted Items (Tons, Tires) Collected
 - LDs Assessed for Each Hauler
 - Hauler Ranking of Contract Performance
 - Average Number of Days to Collect Tagged Items
 - Average Number of Days to Collect Non-Tagged Items

If it is not handled correctly the first time...



Problems & Solutions

- Problem
 - Contract Haulers & COJ Haulers
 - Lack of Supervisors or Number of Supervisors Patrolling Routes for Collection
- Solution
 - COJ
 - CSA III
 - Drive Cam Downloads & Missed Collections (Non-Noted Bulk Items)
 - Freeing up 2 – 3 hours of supervisor time currently involved in discipline process using the pull down menu and pre-programmed disciplinary codes
 - Contract Haulers
 - Contract Performance



Duties – COJ Collection Supervisors

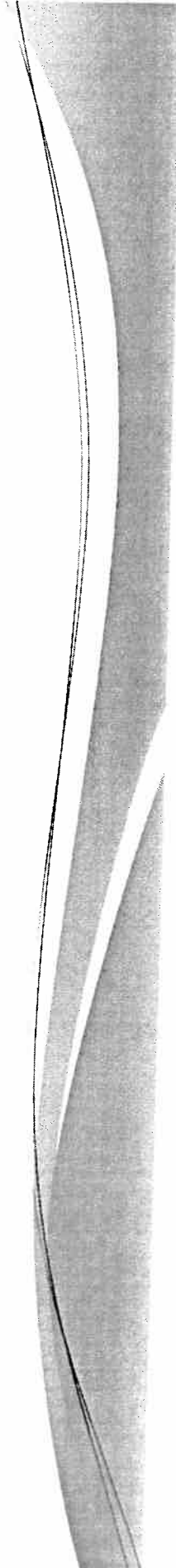
- Responsible for COJ collection crew's performance in accordance with Ordinance 382
- Patrolling the COJ routes to identify illegal dumping, missed collections, and bulk pick-up items for location tagging
- Initiate process for discipline
 - Notify Franchise Investigators and Blight Technician daily

Duties – Compliance Officers

- Responsible for oversight of the Contract Haulers and COJ residential collection crews for contract and ordinance performance standards
- Patrol COJ and Contract Hauler routes for the identification of illegal dumping and bulk tagged items for collections
- Noted items will be cross-referenced with daily hauler and COJ tag list for items not identified by haulers and COJ residential collection crews
- Initiate process for penalty/discipline

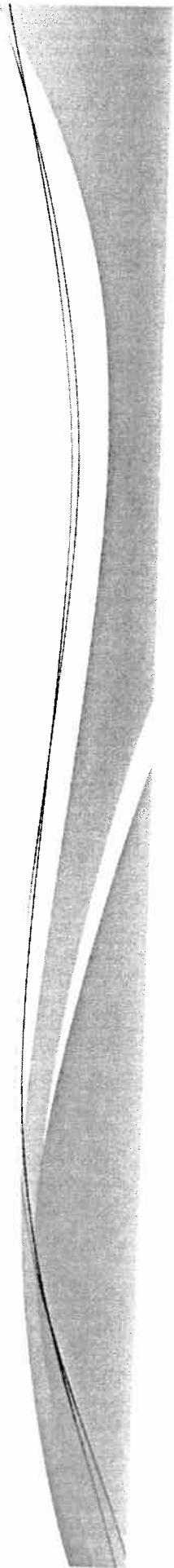
Duties – Franchise Investigators and Blight Technician

- To pursue disciplinary penalty, they will use the tag list and the non-identification items for follow-up inspections after the normal collection time has expired
- COJ has 48 hours to remedy the issues
- Contract Hauler has 24 hours to remedy the issues



Penalties for Not Reporting

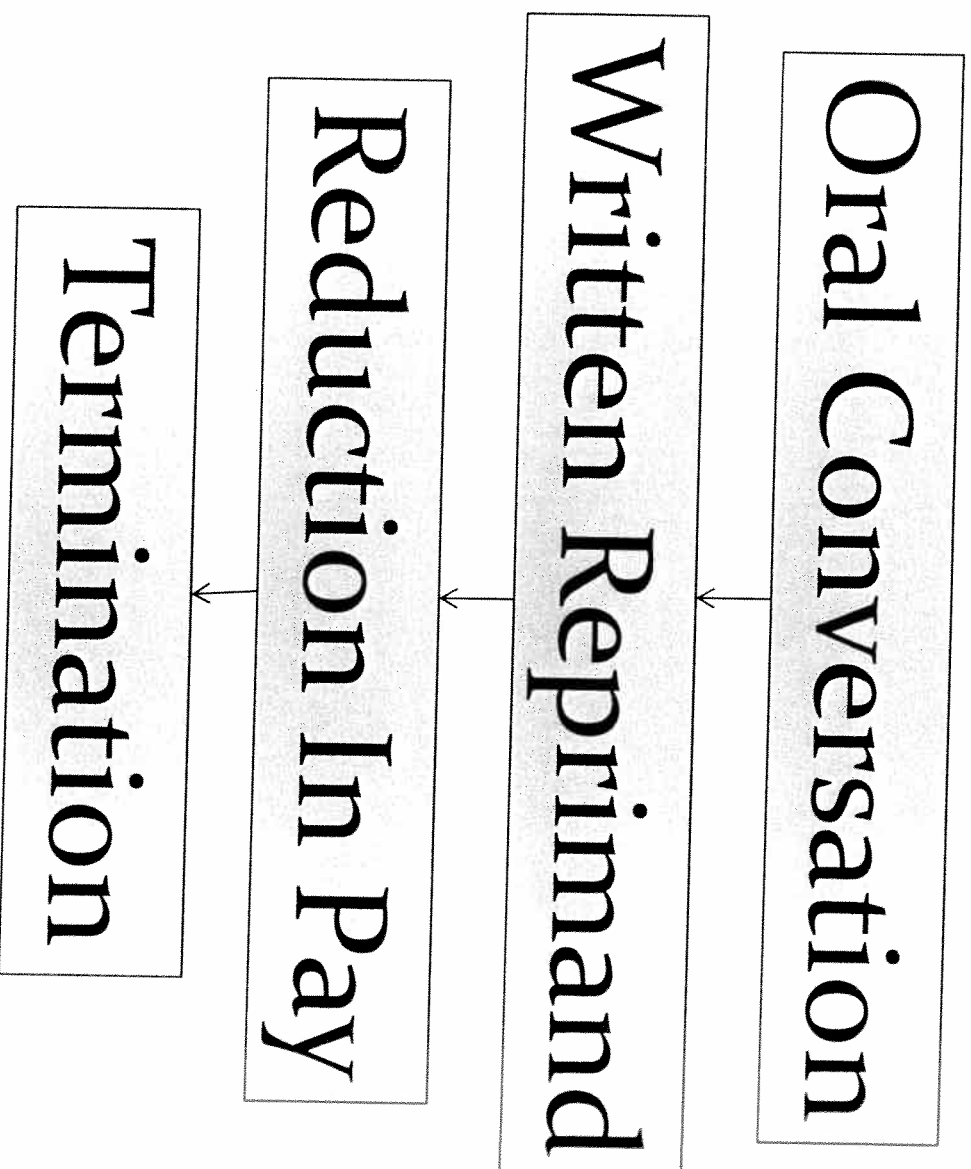
- Contract Haulers
- COJ Employees



Contract Haulers

- For items not picked up within the regular collection time frame and non-identification of blight:
 - Fines
 - *Section 19.1 Failure to address a customer service complaint by close of business the next regular working day ("Unsolved Complaints").*
 - \$25 per residential premise; \$150 maximum per route per day for each
 - Reduction in the number based on the following months performance
 - COJ assessed a private contract hauler over \$47,000 for non-compliance
 - *Section 19.9 Failure to comply with any other term or provision of this Agreement after Notice from the City. \$100 Per Incident or \$100 Per Day of Continued Non-Compliance*
 - Non-reporting of illegal dumping items \$100/Incident
 - As an example a contract hauler was assessed over \$6,000 in liquidated damages

Main discipline components available for COJ Employees



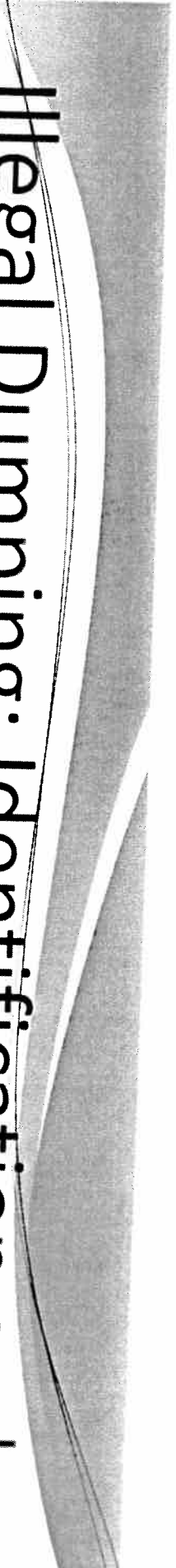
Metric to Track Fight Blight Success Statistics

- Increase in Illegal Dumping/Litter (Tons)
- C.A.R.E. & New Blight App Issues per Month
- Increase in the Number of Snipe Signs/Tires
- Liquidated Damages for Haulers 19.1 & 19.9 (Enforcement)
- Number of Internal Discipline Measures (Enforcement)



Improvements

- Fight Blight App
- Fight Blight Website
- Incentivize Drivers to Report Blight
- Enforce Existing Financial and Human Resources Penalty System



Illegal Dumping: Identification and Resolution Process

- Comments?
- Concerns?
- Questions?
- Suggestions?